

CORSTON VILLAGE HALL

Cancellation Policy

Deposits

- Deposit's for one-off bookings, such as children's parties, will be charged a refundable deposit of £50.00.

Cancellation of Bookings

With the exception of extenuating circumstances, e.g. illness:

- For one off bookings which are cancelled, the deposit will be retained unless an alternative hirer can be found to fill the space.
- For regular bookings which are cancelled with reasonable notice (i.e. 7 days), half of the chargeable fee for the cancelled event will be retained unless an alternative hirer can be found to fill the space.

Return of Deposits

- If there is no damage and/or loss the deposit will be returned.
- If the deposit is a cheque, the cheque will be destroyed.
- If the deposit is cash the hirer will be required to collect the deposit at a later date.
- If the deposit is paid by BACS, the customer will receive a cheque in due course, or by BACS